

Aviamax Ltd Privacy Policy

This privacy policy explains how Aviamax Ltd, known as the 'controller', use any personal information collected about you.

What information do we collect about you?

We collect information about you when you register with us or place an order for products or services. This may include full contact name, telephone number, email and delivery address. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in promotions. Website usage information is collected using cookies.

If you place an order with us that will be delivered to a different individual or organisation (known as the end user) then it is your responsibility to ensure they are aware their details are being passed on to us and you should only do so once you have obtained their consent.

How will we use the information about you?

We collect information about you and the end user to manage your account and to process your order, by ordering products or services from us you are entering into a contractual agreement as per our [Terms and Conditions](#). In processing your order we will send your details to third party courier companies so they may dispatch and fulfill your order.

If you agree, we will also collect information to email you about other products and services we think may be of interest to you.

By providing your details to us you are providing consent for us to store them internally, we will never sell or pass on your details unnecessarily to third parties without your permission.

Marketing

We would like to send you information about products and services of ours which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please click [here](#).

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address.

Aviamax Ltd, Aviamax Centre, Station Road, Robertsbridge TN32 5DG

We may make a small charge for this service. You may ask us to correct or remove information you think is inaccurate. We want to make sure that your personal information is accurate and up to date so we aim to update our data annually; however you may contact us at any time with amendments.

If you wish to raise a complaint on how we have handled your personal data, you can contact us and address your complaint to Managing Director and Data Controller Ruth Austin, who will investigate the matter. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org. You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However in a few cases some of our website features may not function as a result. Please see our cookie policy [here](#).

Third parties

This privacy policy only applies to us, so if you link to other websites via our site, emails or social media channels then please be aware that they have their own privacy policies which you should read.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated in February 2018.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

By email: admin@aviamax.co.uk

By post: Aviamax Ltd, Aviamax Centre, Station Road, Robertsbridge TN32 5DG